

# CHRISTIE LITES

## Proper Maintenance of Magma Prime

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## INTRODUCTION

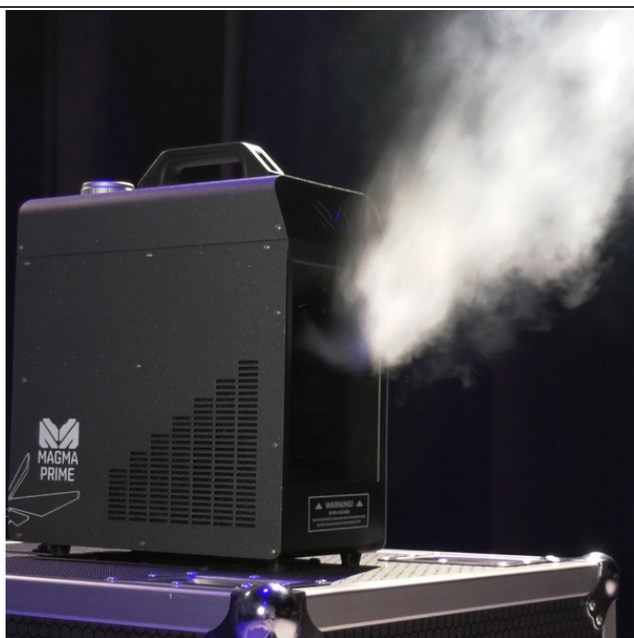
To ensure the best performance and longevity of the Elation Magma Prime, it's important to follow these maintenance tips. Proper care will help prevent malfunctions and improve the quality of the output of the hazer.

## Step 1 — Fluid and Reservoir



- Use only recommended smoke fluid provided by Christie Lites.
- There is a fluid level window on the rear of the unit, above the control interface.
- It is advised that you fill the unit before the fluid reaches the bottom of the tank to avoid causing damage to the fluid pump.
- Ensure the fluid cap is fully seated and tight prior to operation.

## Step 2 — Startup and Shutdown



- The unit takes approximately 6 minutes to heat and become ready to operate.
- The unit's DMX address and mode can be set in the **DMX Set** menu.
- There are other control options available for these units as well; reference the User Manual for details.
- The manufacturer has no specified shutdown procedure. However, it is advised to set the output to "Off" and let the unit cool down prior to powering off.

### Step 3 — Usage

- Ensure you always operate the unit standing upright.
- Ensure the unit is dry both inside and out. If fluid spills onto or into the unit, do not operate until the unit is dry.
- Note the voltage printed on the power input of your unit. Ensure you are connecting to the proper voltage.
- *Note: Our North American units are rated for 120VAC only. Our EU units are 230VAC.*

### Step 4 — Basic Cleaning



- The unit may be wiped down with a lightly damp rag to remove dirt and dust.
- Do not pour any solution inside of the tank except for the approved fog fluid.
- If fluid is spilled on the unit during a refill, ensure excess is wiped away as soon as possible. If the fluid enters the unit, it must be allowed to dry before power is applied.

## Step 5 — Troubleshooting steps

### Technical Support



When you need help, it is only one call away – our promise is good 24/7, 365 days a year.

Christie Lites Technical Support is second to none.

When you talk to our technical staff you, are dealing with decision makers who can open shops, move trucks, fly replacement gear or troubleshoot equipment and systems.

Our team is **FULLY COMMITTED** to the success of your show.

For show critical on-site TECHNICAL SUPPORT ONLY: **1-844-949-4727**  
From the UK dial: +44 (0) 1274 003 427

For non-emergency technical questions, email: [technicalsupport@christielites.com](mailto:technicalsupport@christielites.com)

- If output has stopped, ensure the fluid tank has been filled. Ensure the control method is valid. You may check the function of the physical unit by setting the unit to Manual Mode.
- If the screen is off, the unit has likely been overvolted or something has caused the breaker to trip. You may try to reset the Breaker to the right of the Power Switch.
- If the screen is off, the fan is off, and the breaker is not able to recover function, check the power cable supply to ensure it is working.
- If the above steps have not worked, contact Christie Lites Technical Support. Please have the Christie Lites barcode ready for each unit that you are calling about.